

Quality
2011

Quality 2011: Evolving Frontiers in Quality & Patient Safety

Tuesday, April 8, 2008

*The Methodist Hospital • Houston, Texas
Dunn-Rio Grande Conference Room*

CALL FOR ABSTRACTS: See www.methodistcme.com

**For further information, contact the Office of Continuing Medical Education
at 713.441.4971 or online at www.methodistcme.com**

The Methodist Hospital
Office of Continuing Medical Education
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Houston, Texas 77030

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UNIVERSITY
Joan and Sanford I. Weill
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NewYork-Presbyterian
The University Hospital of Columbia and Cornell

Methodist The Methodist
Hospital

LEADING MEDICINE™

The evolution of quality, patient safety and our understanding of how to effect change in clinical practice present multiple opportunities for improvement. The methodologies for affecting a culture of safety, the tools for measuring quality and the systems needed to support continuous improvement continue to advance. Healthcare providers are challenged on a daily basis to synthesize all these elements into operations that improve the quality and safety of their patients. In collaboration with healthcare organizations, physicians are key participants in the drive to improve patient care and safety. This symposium is designed to share current knowledge of the near-term future of quality and patient safety initiatives so that attendees can strategically plan for and take advantage of new developments in this evolving area.

Target Audience

Physicians, nurses, healthcare and healthplan executives

Objectives

- Outline the role policy and business decisions will play in the future of US healthcare and identify strategies that will maximize provider and organizational performance.
- Evaluate leadership behaviors and tools of information technology and industrial engineering approaches that support a culture of safety and the improvement of patient care.
- Outline the transformative changes in U.S. healthcare and performance improvement methodologies, as well as education, for patient safety and quality improvement.

Speakers

Ron Giroto
President and CEO
The Methodist Hospital System

Mary Daffin
Chair, Quality Committee
The Methodist Hospital System

Judge Ewing Werlein, Jr.
Chairman, Board of Directors
The Methodist Hospital System

Paul A. Gluck, M.D.
Chairman, National Patient Safety Foundation

Ramesh Gopalakrishnan, Ph.D.
Director, Quality & Operational Excellence
Halliburton

Maj. General Charles F. Bolden, Jr., USMC (Ret.)
Chair, SAIC-NASA Industry Safety Panel
Aerospace

Captain John Bauer
Manager, Human Factors & General Subjects
Continental Airlines

Gilad Kuperman, M.D., Ph.D.
Director, Quality Informatics
New York Presbyterian Hospital

John W. Bingham, M.H.A.
V.P., Performance Improvement & Chief Quality Officer,
The University of Texas M. D. Anderson Cancer Center

Tobias Samo, M.D.
Consultant, Health Care IT
The Methodist Hospital

Marc Boom, M.D., M.B.A.
Executive Vice President
The Methodist Hospital

Judy Paukert, Ph.D.
Vice President, Designated Institutional Official
The Methodist Hospital Education Institute

Eliot Lazar, M.D., M.B.A.
Chief Quality Officer
New York Presbyterian Hospital

Tuesday, April 8, 2008

7:30 - 8:00 A.M.	Registration and Breakfast
8:00 - 8:15	Welcome: Expectations and Introduction Ron Giroto President & CEO, The Methodist Hospital System Mary Daffin Chair, Quality Committee, The Methodist Hospital System Judge Ewing Werlein, Jr. Chairman, Board of Directors, The Methodist Hospital System
8:15 - 9:15	KEYNOTE ADDRESS “Achieving High Reliability in Health Care: Challenges and Opportunities” Paul A. Gluck, M.D. Chairman, National Patient Safety Foundation
9:15 - 9:30	Break
9:30 - 11:30	PANEL DISCUSSION: “Lessons Learned from Industry” Moderator: <i>Paul A. Gluck, M.D.</i> Panelists: <i>Ramesh Gopalakrishnan, Ph.D.</i> Director, Quality & Operational Excellence, Halliburton <i>Major General Charles F. Bolden, Jr., USMC (Ret.)</i> Chair, SAIC-NASA Industry Safety Panel, Aerospace <i>Captain John Bauer</i> Manager of Human Factors & General Subjects Continental Airlines
11:30 - 12:30 P.M.	Lunch/Poster Session
12:30 - 2:30	PANEL DISCUSSION: “Information Technology: Use in Supporting Quality and Safety” Moderator: <i>H. Dirk Sostman, M.D.</i> Panelists: <i>Gilad Kuperman, M.D., Ph.D.</i> Director, Quality Informatics, New York Presbyterian Hospital <i>John W. Bingham, M.H.A.</i> VP, Performance Improvement & Chief Quality Officer University of Texas M. D. Anderson Cancer Center <i>Tobias Samo, M.D.</i> Consultant, Health Care IT, The Methodist Hospital
2:30 - 2:45	Break
2:45 - 3:45	SPECIAL INTEREST SESSION ONE (<i>choose one</i>) Topic One: “The Business of Quality” (<i>Eliot Lazar, M.D., M.B.A.</i>) Topic Two: “New Initiatives for Quality and Patient Safety in GME” (<i>Judy Paukert, Ph.D.</i>) Topic Three: “Creating a Culture of Quality” (<i>Marc Boom, M.D., M.B.A.</i>)
4:00 - 5:00	SPECIAL INTEREST SESSION TWO (<i>choose one from above</i>)
5:00 - 6:00	Poster Session Review & Hors d' Oeuvres

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REGISTRATION FORM

Four Ways to Register

Phone: 713.441.4CME **Fax:** 713.441.0589
Online: www.methodistcme.com
Mail: The Methodist Hospital
Office of Continuing Medical Education
ATTN: Quality 2011
6565 Fannin, MGJ9-004
Houston, TX 77030

Fees & Payment

\$100 Physician/Allied Health Professional/Nurse
\$50 All others (free for Fellow/Resident)
Space limited to 150 attendees. Your registration must be prepaid — onsite registrations will be accepted, but not guaranteed. Credit card registrations are accepted online, onsite, or by fax only. For questions contact the **Office of Continuing Medical Education** at 713.441.4971.

Name: _____

Address: _____

City: _____ State/Zip: _____

Ofc. Phone: _____ Ofc. Fax: _____

Please check one of the following: Physician Fellow/Resident Allied Health Professional/Nurse Other

Specialty/Title: _____

Email: _____

Check or Money Order (made payable in U.S. funds to **The Methodist Hospital**)

Credit card: Visa MasterCard Amex

Credit Card No. _____ Exp. Date: _____

Name on the Card: _____

Authorized Signature: _____

Special dietary needs (specify) _____

SPECIAL INTEREST SESSIONS (Please choose *two*):

“The Business of Quality” (*Eliot Lazar, M.D., M.B.A.*)

“New Initiatives for Quality and Patient Safety in GME” (*Judy Paukert, Ph.D.*)

“Creating a Culture of Quality” (*Marc Boom, M.D., M.B.A.*)

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The Methodist Hospital System designates this educational activity for a maximum of 7.0 *AMA PRA Category 1 Credits*™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

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This activity meets Type I criteria for mandatory continuing education requirements toward relicensure as established by the Texas Board of Nursing. Up to 7.0 contact hours continuing nursing education may be earned by attending selected sessions in their entirety, and completing the corresponding items on the evaluation tool.

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